

# Statement of Purpose

## Bupa Cromwell Hospital



### Part 1 The provider's name, legal status, address and other contact details

#### Provider's name and legal and status

Full Name	Medical Services international Limited
CQC Provider ID	1-101728680
Legal Status	Organisation

Provider's address, including for service of notices and other documents

Business Address	Bupa Cromwell Hospital Cromwell Hospital Cromwell Road
Town/City	London
Post Code	SW5 0TU
Business Telephone	02074605590
Electronic Mail	bupacromwellCQC@cromwellhospital.com

### Part 2

#### Aim and objectives

- We aim to provide the best quality service for our patients within a confidential and safe environment through effective collaboration and multi-disciplinary team working.
- We aim to provide an efficient inpatient and outpatient medical service which is responsive and adaptable to the needs of our UK and international patients.
- We safeguard the privacy and confidentiality of our patient's information at all times
- Bupa Healthcare is non-discriminatory and we aim to show our patients respect and courtesy at all times, irrespective of ethnic origin, religious beliefs, personal attributes, nature of the health problem
- We involve our patients to the fullest degree in decisions regarding their treatment
- We ensure that all members of the team have the right skills and training to carry out their duties competently and that they have opportunities to share and learn from problems that arise at any time.

# Statement of Purpose

## Bupa Cromwell Hospital



- We strive to be responsive to the needs and expressed views of our patients and their families by regularly seeking feedback and input as part of our continuous quality improvement
- We commit to being transparent and honest with ourselves, our patients and our regulators when things go wrong, and that we learn lessons in a timely way.
- To ensure that the voices of all of our staff are heard when decisions are being made about the organisation.
- To ensure that the hospital is compliant with all relevant legislation, regulations, policy and best practice guidance
- To provide a learning environment where we support the development and training of our people

### Part 3

The information below is for location 1 out of a total of 2 locations.

Location ID	1-130440888
Name of Location	Bupa Cromwell Hospital
Address	Cromwell Hospital Cromwell Road London
Postcode	SW5 0TU
Telephone	02074605590
Email	BupacromwellCQC@cromwellhospital.com

### Description of the location

Bupa Cromwell Hospital (BCH) is a private hospital operated by Medical Services International Limited and based in central London, offering treatment for both adults and children. The hospital was purpose built and opened in 1981 and Bupa acquired the hospital in 2008. The hospital has 114 beds and four suites. Facilities include five operating theatres, a ten-bedded level two and three critical care unit, X-ray, diagnostic and health assessment facilities. Diagnostic radiological services are also undertaken at the Basinghall Bupa Health Centre.

The hospital specialties include; cardiology and heart surgery, gastro-intestinal medicine and surgery, lung medicine and surgery, adult intensive care, cosmetic surgery, renal transplantation and dialysis, hepatology and liver surgery, paediatric

# Statement of Purpose

## Bupa Cromwell Hospital



medicine and surgery, oncology, women's health, family planning, orthopaedics, neurosciences and general practice.

The hospital provides service to both UK and international patients with medical insurance, those who are sponsored by their respective embassies, those who self-fund and a very limited number of patients referred through NHS contracts.

The consultants working for the Cromwell Hospital provide remote video consultation which consists of assessment and treatment including prescribing.

Number of approved places/overnight beds (not NHS)	114
--	-----

### CQC user bands

- The hospital provides services to the whole population.
- Acute Services (ACS)

Mr Philip Luce is the registered manager for all regulated activities carried out at the hospital including:

- Treatment of disease, disorder or injury
- Surgical procedures
- Diagnostic and screening procedures
- Management of supply of blood and blood derived products etc.
- Family Planning

### This information is for location 2 of 2:

Name of Location	Basinghall Health Centre
Address	4 Basinghall Street
	London
Postcode	EC2V 5BQ
Telephone	02074605590
Email	BupacromwellCQC@cromwellhospital.com

Basinghall Centre is a private health assessment centre which offers outpatient health assessment and GP consultations, diagnostic tests and treatment for a range of conditions including cardiology, musculoskeletal conditions, dermatology and cosmetic treatments. The responsibility for the radiological diagnostics services provided is managed by the Cromwell Hospital. All other services are managed and separately registered by Bupa Clinics Business.

### CQC User Bands:

- the whole population

# Statement of Purpose

## Bupa Cromwell Hospital



- Diagnostic and or screening service (DSS)

Mr Philip Luce is the registered manager for the following regulation at that location:

- Diagnostic and screening procedures

### Part 4 Registered Managers Details

**This information is for registered manager 1 of 1 for the provider shown in part 1.**

Manager's full Name	Mr Philip Luce
Business Address	Cromwell Hospital 164-172 Cromwell Road London SW5 0TU
Telephone	0207460 5590
Manager's Email address	Philip.luce@cromwellhospital.com
<b>Locations Managed by this Manager</b>	
Locations	Percentage of time spent at this location
Cromwell Hospital	95% approximately
Basinghall	5% approximately
<b>Regulated Activities managed by this manager</b>	
Treatment of disease, disorder or injury	Cromwell
Surgical Procedures	Cromwell
Diagnostic and screening procedures	Cromwell & Basinghall
Management of supply of blood and blood derived products etc	Cromwell
Family planning service	Cromwell
There are no job share arrangements in place for this registered manager.	