

Enabling WiFi calling

Enable WiFi calling on devices that support this feature

iPhone

Place Wi-Fi calls from your iPhone

To turn on Wi-Fi calling, go to Settings > Mobile Service > Wi-Fi Calling. If your iPhone has multiple SIMs, choose a line (below SIMs). Tap Wi-Fi calling and turn it on. You may need to enter or confirm your address for the emergency services.

If Wi-Fi Calling is available, you'll see "Wi-Fi" in the status bar while viewing Control Centre. Then your calls will use Wi-Fi Calling.



Android

Make calls over Wi-Fi

In some cases, you can call people over a Wi-Fi connection instead of a mobile operator. Not all operators support calls over Wi-Fi. Before you can make calls over Wi-Fi, you'll need to turn on the feature in your settings.

Important: Some of these steps only work on Android 6.0 and up. Learn how to check your Android version.

Turn on Wi-Fi calling

Important:

- You may incur additional charges for making calls over Wi-Fi, so check with your mobile service provider for details.
- To ensure that Wi-Fi calling is supported, check with your operator.

Use a mobile operator's Wi-Fi calling:

- Open the Phone app .
- Tap More Settings.
- Tap Calls.
- Tap Wi-Fi calling. If you can't see this option, it will be because your operator doesn't support this feature.
 - You can use Wi-Fi calling without a service on some operators.
 - If your operator doesn't offer Wi-Fi calling, you can still use this feature through a voice-over IP service.

Make a call using Wi-Fi

- Once you've set up Wi-Fi calling, you can make a call over Wi-Fi just as you would any other call. When you're connected to the Internet, you'll see 'Internet call' or 'Wi-Fi calling' on the notification screen.

When you're not connected to Wi-Fi, your calls will use your mobile operator

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Cromwell
Hospital

How to setup your iPhone

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How to setup your Android phone

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- Turn on *Wi-Fi calling*

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